

August 31, 2022

To whom it may concern:

Please accept this letter and the information contained within as confirmation that ShotSpotter, Inc. is the worldwide sole-source vendor of the ShotSpotter[®] Investigate[™] case management system. ShotSpotter[®] Investigate[™] is exclusively offered by ShotSpotter, Inc. on a subscription basis with a service offering that includes customized configurations, in-person onboarding, training for all personnel, and ongoing professional support and consultative services.

ShotSpotter[®] Investigate[™] is the only stand-alone investigative case management system able to deliver the combined capabilities listed below in a single, comprehensive platform:

- **Integration with ShotSpotter Respond[™]:** Built-in integration with the ShotSpotter Respond[™] gunshot detection and location system.
- **NIBIN Leads:** Ingest NIBIN hits/leads produced by Integrated Ballistic Information System (IBIS).
- **Crime Gun Intelligence Management:** Built-in analytics and reporting that adhere to CGIC best practices.
- **Criminal Organization Management:** Tracking of criminal organizations, members, and associates with mapping capabilities in compliance with federal regulation 28 CFR Part 23.
- **Confidential Informant Management:** Secure tracking of registration, activities, and periodic reviews for informants.
- **Role-Based Access Control:** Compartmentalizes access to the following modules: Criminal Investigations, Intelligence, Internal Affairs, and Use of Force.

Conclusion:

No vendor other than ShotSpotter can deliver the combined capabilities described above in a single SaaS platform.

We are honored to support your efforts to reduce crime and appreciate the opportunity to serve you. If we can answer any questions or provide additional information, please let us know.

Sincerely,



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