# INTERIM SHELTER HOMELESS POINT IN TIME HOIHCOC



#### Homeless Service Providers City of Peoria

- Street Outreach Program
  - South Side Office of Concern
- Emergency Shelter Programs
  - Center for Prevention of Abuse
  - Dream Center Peoria
  - Peoria Rescue Ministries
  - South Side Mission
  - South Side Office of Concern
  - The Salvation Army
- Safe Haven
  - South Side Office of Concern

#### Homeless Service Providers City of Peoria – Cont.

- Rapid Re-Housing Programs
  - South Side Office of Concern
  - The Salvation Army
  - The Salvation Army VA Programs
- Permanent Supportive Housing
  - Center for Prevention of Abuse
  - Dream Center Peoria
  - Goodwill Industries of Central Illinois
  - Peoria Opportunities Foundation
  - South Side Office of Concern
  - United States Department of Veterans Affairs

## History Day Drop-In Center

- Effective July 2016, HUD ended its grant with the Salvation Army Day Drop-In Center.
- Peoria saw an increase in individuals and households experiencing homelessness presenting at the police department, emergency rooms, libraries, parks, and soliciting outside of local businesses.
- The City of Peoria, Peoria County, and the Heart of Illinois United Way designated resources to temporarily re-open the Salvation Army Day Drop-In Center.
  - November 14, 2016 to December 1, 2017

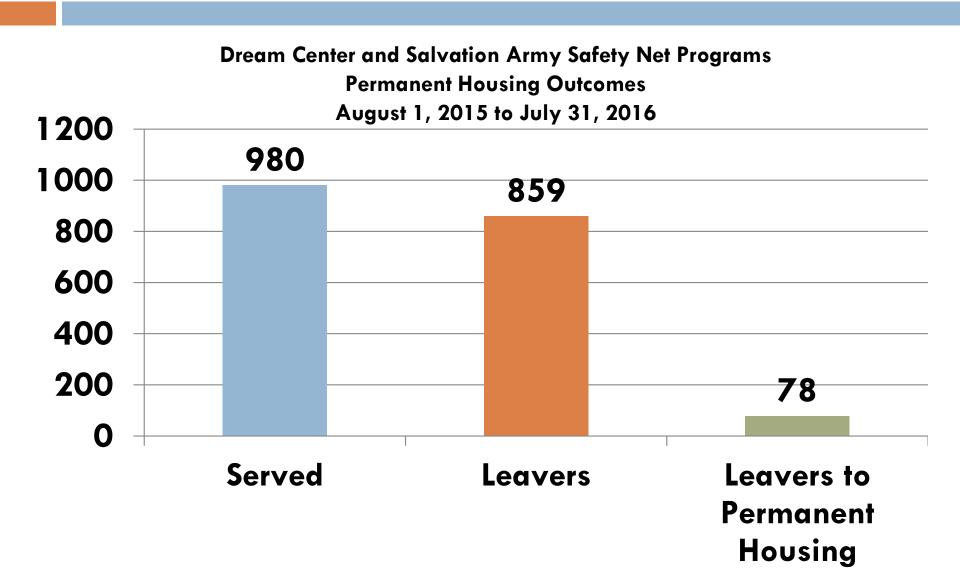
#### Call to Action

These partners requested the Continuum of Care (CoC) to develop a strategic plan to better serve individuals and households experiencing homelessness to be implemented by December 1, 2017.

## Strategic Plan

- Previous shelter model prohibited quick/easy path to permanent housing
  - ■Salvation Army Safety Net Overnight Cots
    - Little Opportunity for Case Management
  - Dream Center Peoria Overnight Cots
    - Little Opportunity for Case Management

## Strategic Plan - Data



## Strategic Plan

- CoC Strategic Planning Task Group –
   Opportunity
  - □ Task Group utilized this setback to create an emergency shelter model that was more receptive to the needs of those who are homeless in our community
  - Create a model that was more apt to move folks from homelessness into housing

- One or Two locations
- 24/7/365 no more going place to place disrupting services
- No time frame for conclusion of services
- Case Management
- Meals
- □ Accessible
- Storage
- Mail
- Laundry

- □ Housing First
  - Housing First recognizes that the role of an interim shelter program encompasses housing advocacy and rapid connection to permanent housing. Therefore, staff must adhere to the belief that <u>all</u> people experiencing homelessness are housing ready.

- □ Harm Reduction
  - "Consumers are allowed to make choices
    - to use alcohol or not, to take medication or not — and regardless of their choices they are not treated adversely, their housing status is not threatened, and help continues to be available to them." (National Institute for Heath)

- □ Access Point for CoC services
  - Primary access point for all available CoC-sponsored services including, but not limited to: permanent supportive housing; transitional housing; rapid rehousing; and homeless prevention resources.

## Request For Interest (RFI)

Monday, February 6, 2017 the CoC released a request for entity or entities interested in operating an interim shelter program designated to serve individuals and households experiencing homelessness.

## Response

- Dream Center Peoria
  - Population to be served
    - **■Single Women**
    - Couples
    - Households with children regardless of the composition
      - Beds = 95
- The Salvation Army
  - Population to be served
    - ■Single men
      - Beds = 58

## CoC Response to RFI

- The CoC lacked the resources to fund both requests
  - CoC was able to fund Dream Center, but unable to fund the Salvation Army

The CoC reached out to OSF to gauge interest in supporting the Interim Shelter model

### **OSF**

- Placement in Permanent Housing
  - Impact OSF medical services utilization
  - Does permanent housing placement decrease ER utilization and improve health outcomes for those housed?

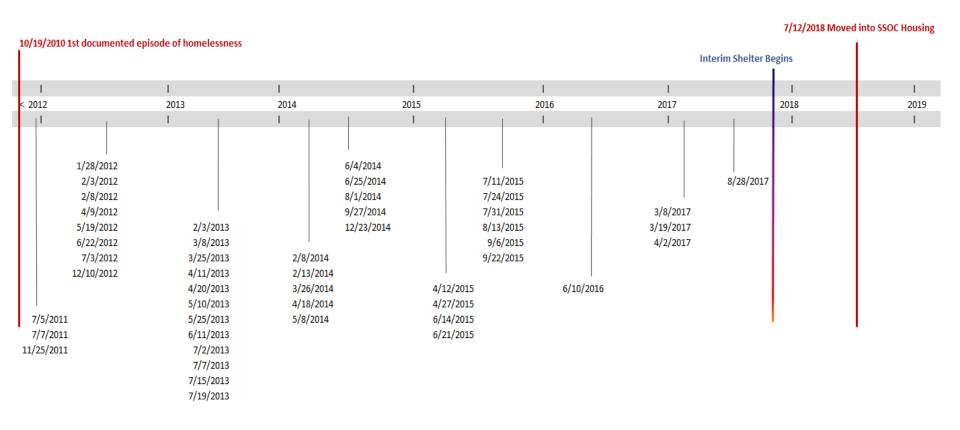
#### **OSF Cont.**

- South Side Office of Concern
  - OSF was willing to support the Interim Shelter model with SSOC providing Case Management services to those residing in the Safety Net Program
  - Why SSOC?
    - Licensed Mental Health Service Provider
    - Proven track record
      - Proven performance of moving highly vulnerable individuals from the streets or shelters into Permanent Housing

#### **OSF** Cont.

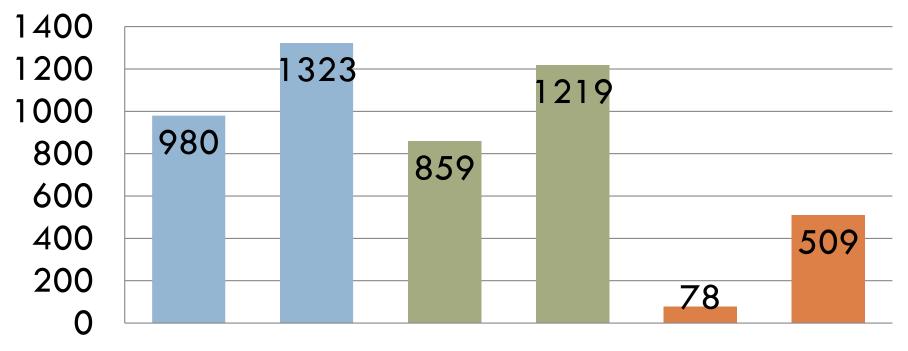
- Data Sharing
  - The CoC entered into agreement with OSF to share data for those served at Safety Net program
  - OSF is able to cross reference this data with OSF data to see if there is a link between permanent housing placement and decrease in OSF ER utilization
  - OSF is then able to share this information with SSOC as a licensed mental health provider

## OSF Data Sample



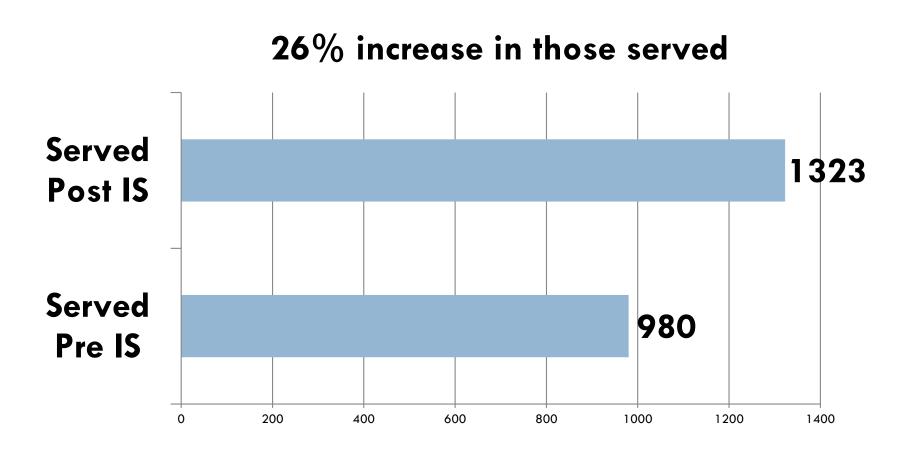
#### Interim Shelter Outcome Cont.

PRE - POST - Interim Shelter Model

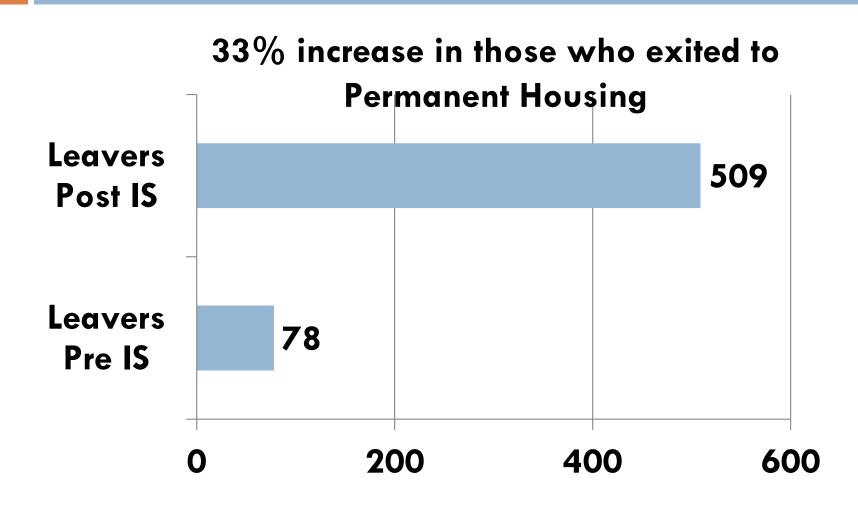


Served Served Leavers Leavers Leavers
Pre IS Post IS Pre IS Post IS to PH to PH
Pre IS Post IS

### Interim Shelter Outcomes Cont.



#### Interim Shelter Outcomes Cont.



## Interim Shelter - Next Steps

- Analysis of data Permanent housing placement impact on emergency room utilization
- Increase service engagement for those residing in interim shelters – While maintaining a harm reduction approach
- Ongoing resource mapping and networking for permanent housing opportunities for population.
- Determine the returns to homelessness within 6 month to 1 year for population.

#### 2019 Homeless Point In Time (PIT) Count

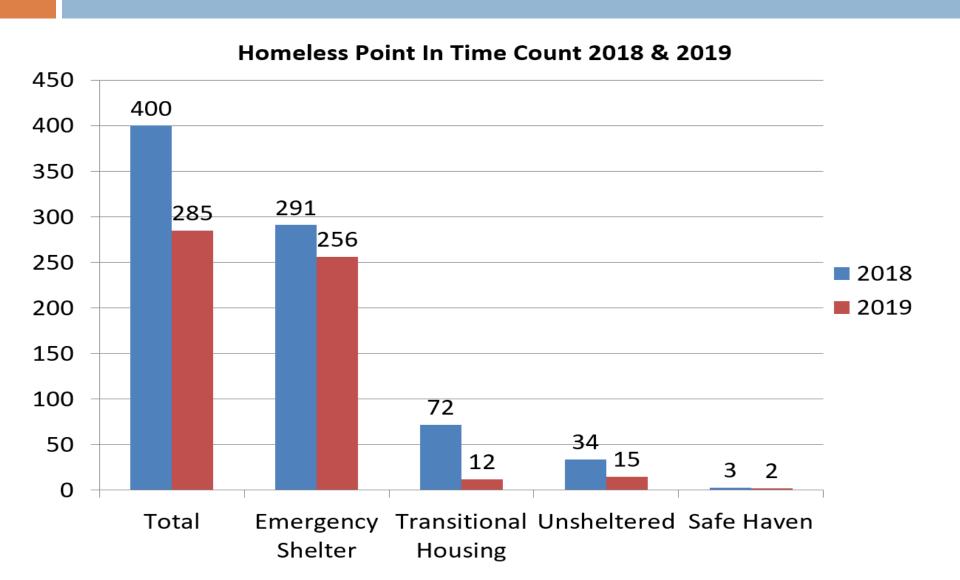
#### Point In Time

- The Point-in-Time (PIT) count is a count of sheltered and unsheltered people experiencing homelessness that HUD requires each CoC nationwide to conduct in the last 10 days of January each year
- HUD uses information from the local PIT in the congressionally-mandated Annual Homeless Assessment Report to Congress (AHAR). This report is meant to inform Congress about the number of people experiencing homelessness in the U.S. and the effectiveness of HUD's programs and policies in decreasing those numbers.

#### 2019 Homeless PIT Count Cont.

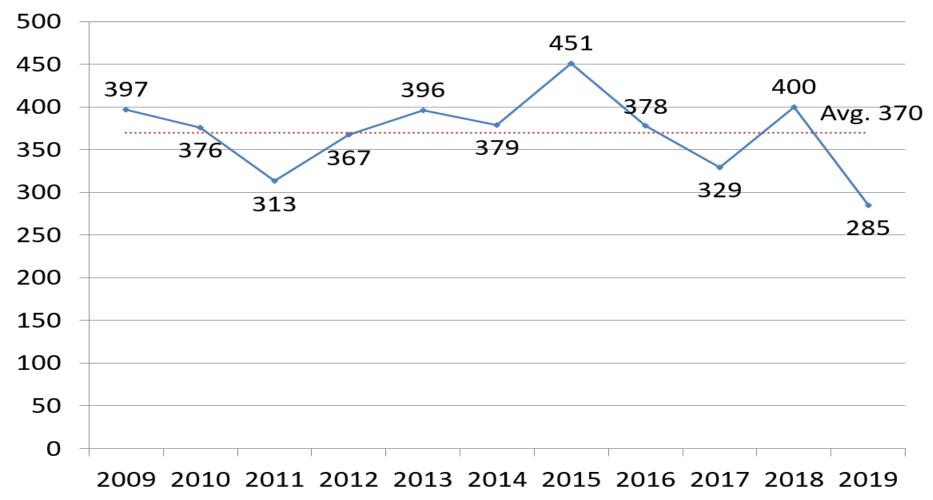
- The PIT helps the CoC plan services and programs to appropriately address local needs, measure progress in decreasing homelessness, and identify strengths and gaps in a community's current homelessness assistance system.
- ■The CoC held its PIT the night of January 23, 2019

## 2019 PIT Preliminary Data

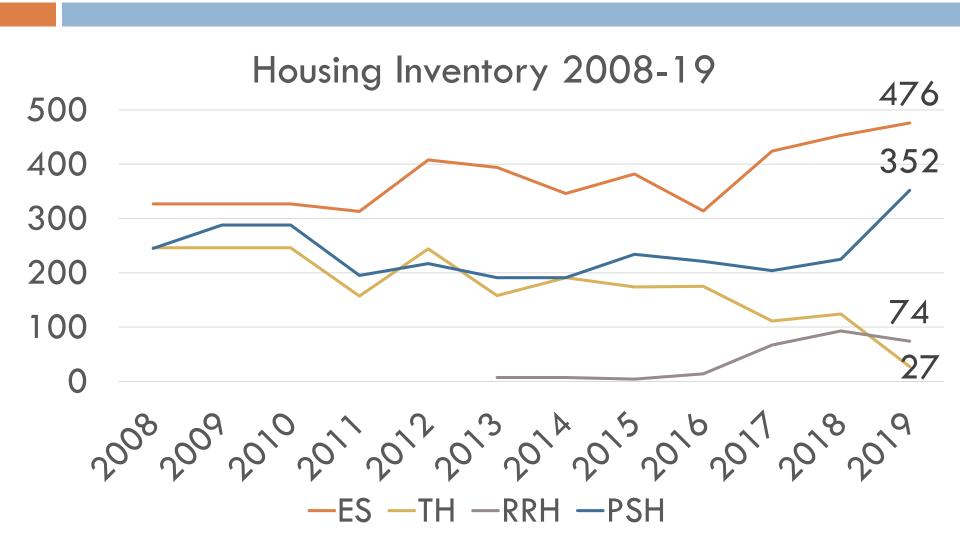


## 2019 PIT Preliminary Data





#### 2019 HIC Data



## Continuum Requests:

- Dream Center Peoria
  - 26% increase of those served in Interim Shelter
  - Supportive of infrastructure improvements at the Dream Center to better serve those in shelter
- Affordable Housing
  - The Continuum request the City of Peoria to create and implement an Affordable Housing Strategic Plan

#### **Contact Information**

Kevin Nowlan

Continuum of Care Director

Heart of Illinois United Way

309-674-5181 kevin.nowlan@local.unitedway.org