

THANK YOU FOR  
APPRECIATING THE



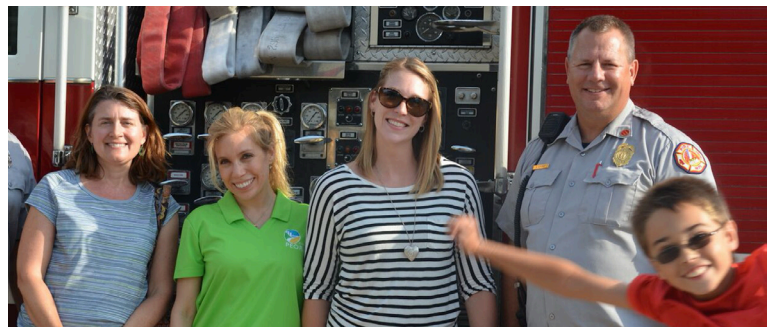
**COMMUNITY  
DEVELOPMENT  
DEPARTMENT**

**APPRECIATE  
PEORIA**

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# STAFF AND PROGRAMS



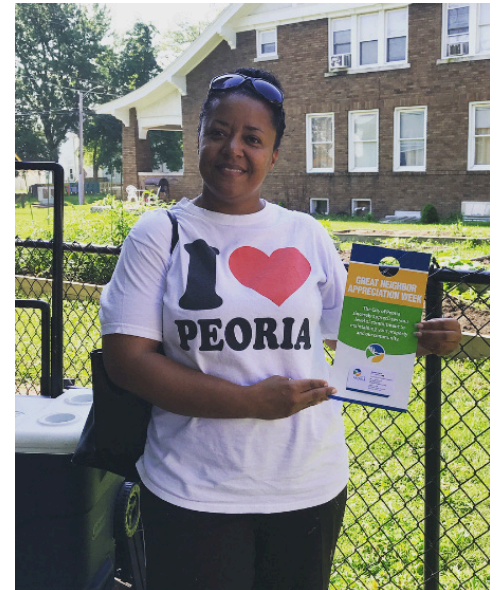
Citizens and Community Development Staff at National Night Out Against Crime



A proud Peoria citizen and Lunch Time Litter Collectors



Community Development staff and Peoria citizens at Coffee with Code



Citizens were awarded Good Job Door Hangers for maintaining their property during Great Neighbor Appreciation Week

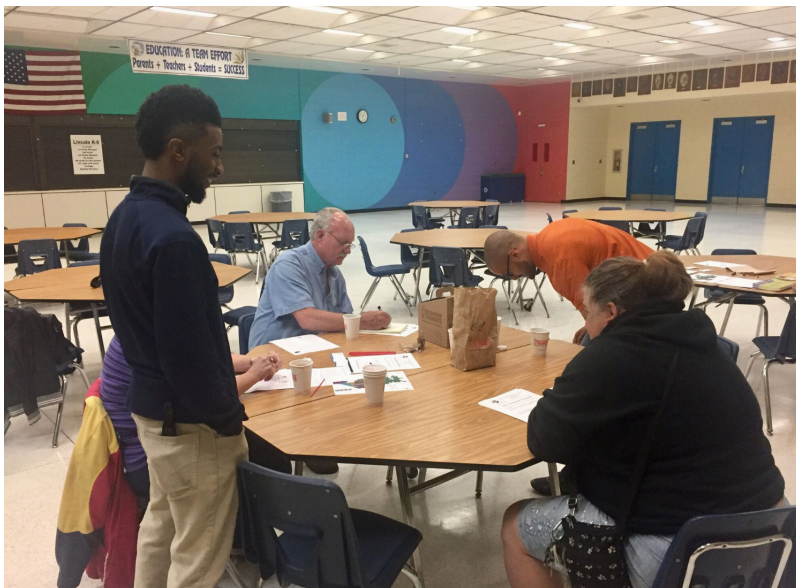


Every Friday during the summer is Theme Friday! Here is office staff celebrating camping day, sports day, and black and white day

# STAFF AND COMMUNITY



Community Development Staff with small business owners





Bradley University students being recognized for the “What Would You Do To Improve Peoria with \$1,000 or Less Contest” (L), Staff painting tiles as apart of the winning idea, “Paint a Piece of Peoria.”



Staff school supply drive for the Boys and Girls Club of Peoria



Bradley University students volunteering with staff during the Great American Clean Up

# PEORIA CARES POSITIVE FEEDBACK

**Did you know that one of the best ways to submit feedback to the City of Peoria is through our Peoria Cares website or Peoria Cares app? Whether it be tall grass, litter, a housing complaint, or even to tell our Community Development staff that you appreciate them, Peoria Cares is a one stop shop for all. Access Peoria Cares online at [peoriagov.org/peoria-cares](http://peoriagov.org/peoria-cares) or download the Peoria Cares app on the app store.**

**12-19-2017**

Can you please let the Mayor and Council person know how much we appreciate the work of Antonio Mables and Ashley Elias in our area? They have both been so helpful in getting things cleaned up (the litter and alleys get very bad) and I am not sure who their boss is but they are doing a great job. Any time we submit a complaint they get the issue cleared up so quickly!

-Citizen, East Bluff

**4-25-2018**

Thank you for working to get all the litter picked up on the vacant lots between the 900 and 1000 block of NE Jefferson. The owner never seems to care until your contractor picks it up. The Jimax company does a great job.

-Citizen, NE Jefferson St

**10-27-2017**

Thanks for picking up the dumped garbage so quickly! The neighbors are very appreciative.

-Citizen, NE Perry St

**11-14-2017**

Thank you for the code enforcement around the Gale area.

-Citizen, Gale ave

**7-26-2017**

Great job Peoria employees and great app. Thank you.

- Citizen, East Bluff



**3-25-2018**

Saw all the city people working in the south side Friday and saw the story on the news. Please let whoever was in charge of putting it all together, me and my friends and neighbors all appreciate your efforts. Great idea. Please let the elected officials know we all loved this. I know some people don't appreciate code enforcement or the police, but we love them.

-Citizen, South Side

**8-7-2018**

Thank you to to the Code Enforcement Inspector for the Wardcliffe area. I love using Peoria Cares

-Citizen, Wardcliffe area

**7-2-2018**

Thanks so much for doing code enforcement in the Southend. It seems we have a lot less garbage in that area lately.

-Citizen, Southend

**4-3-2017**

Thanks so much for being so speedy on picking up trashed tvs and tires in the North Valley. We appreciate it very much!

-Citizen, North Valley

**6-18-2018**

Can you tell the Code Enforcement Supervisor and Inspectors that they did a great job making sure the Steamboat race route was clean? The neighborhoods we ran through looked great and there was not any tall grass or litter or any other issues. We appreciate all their help in making out neighborhood stay clean and holding people accountable. Can you share this with the elected officials for that area and Mayor as well? We have so many people who don't live in the area run the race and our neighborhood was able to put a great foot forward despite bad landlords and tenants who don't take care of their properties. We don't let them hurt out appearance!

-Citizen, Steamboat Race route

**3-20-2017**

Sorry I missed you at my door. I got the packet the City left me and think this initiative is a wonderful idea.

Please let my Councilmember know that all my neighbors appreciate the door to door contact.

-Citizen, East Bluff



# FEEDBACK CONTINUED

**1-4-18**

I just wanted to say thank you to the Code Enforcement Supervisor for helping out my daughter and her family. They didn't have heat and their landlord wasn't moving very fast to fix it. They took care of it quickly and I can now sleep better at night. When she told me there was a problem, she said she was using her oven. I heard on the news from the City how dangerous that is and I told her she needed to call them immediately. She didn't want to because she thought they wouldn't do anything. I am sure you don't get thanked very much so if you could make sure they do get thanked and let the Mayor and their bosses know that I really appreciate all the work they do.

-Citizen, Peoria

**2-13-2018**

THANK YOU! THANK YOU! THANK YOU! Thank you to the Code Enforcement Supervisor who said this property was coming down (and actually making sure they tore it down!) and the one on Spitznagle next. Tell Code Enforcement thanks. The lady at the front desk was very nice and helpful as well. Thank you to the Councilperson and Mayor for making taking down these houses a priority. Thank you, thank you, thank you.

-Citizen, Phelps and Spitznagle

**3-11-2018**

We have seen a lot of good progress in our Averyville area with Code Enforcement and Demolitions. I spoke to a lady named JoeAnn last week and a guy named Ashley about some issues and everything was resolved so quickly and professionally. I appreciate all their work and Councilwoman Denise and the Mayor. Please let them all know we see the difference they are making. Please don't let all the people who are negative chase people out of our area.

-Citizen, Averyville

**7-4-2018**

Happy 4th of July. This is the first holiday I remember where i can be outside without looking at tall grass everywhere and dealing with bugs and pests. Code Enforcement and councilwoman Denise are doing a great job this summer. I have seen a young man driving around this area the last month making sure things get addressed and I am so thankful. I love my City.

-Citizen, Hayes St

**4-2-2017**

Thanks for removing the concrete cylinder that was there on the grass next to the round about. You all are so dependable. Thanks for making our city a better, safer place! Keep up the good job!

- Raphael, citizen



**3-14-2017**

I met my area Code Inspector and Ashley Elias last week when they were going door to door for a new Code Enforcement Initiative. They are very nice and professional and I think the idea is wonderful.

-Citizen, Peoria

**7-1-2018**

Thanks for getting all of the debris removed so quickly. I felt terrible for the workers because it was so hot, but am so happy it got cleaned up.

-Citizen, Saratoga St

**7-17-2017**

Thanks to Code Enforcement for helping to make our neighborhood look better. Roof on garage was replaced and it looks so much better.

-Citizen, Peoria

**7-15-2018**

I attended the Neighborhood meeting on Thursday and was so impressed with all the people from the Code Department. They were so nice and encouraging and seemed to really care about our neighborhood. I told Mr. Elias about a few properties and both issues were fixed over the weekend. Please keep up the great work. It was so nice to hear the Councilman speak about all the good things going on in the district and showing support of the City people. The main guy talking (Mr. Dulin) really emphasized everyone working together as a team and trying to make Peoria a great place to live. We are a team!

-Citizen, W Corrington St.



# CODE ENFORCEMENT AND COMMUNITY DEVELOPMENT

“ Can you tell the Code Enforcement Supervisor and Inspectors that they did a great job making sure the Steamboat race route was clean? The neighborhoods we ran through looked great and there was not any tall grass or litter or any other issues. We appreciate all their help in making our neighborhood stay clean and holding people accountable. We have so many people who don't live in the area run the race and our neighborhood was able to put our best food forward.”

-Citizen, Steamboat Days race route

“We have seen a lot of good progress in our Averyville area with Code Enforcement and Demolitions. I spoke to a lady named JoAnn last week and a guy named Ashley about some issues and everything was resolved so quickly and they were both so professional. I appreciate all of their work in the Community Development department.”

-Citizen, voicemail

“ I needed some help with a code enforcement thing, and I called Galyland Ford. He did his job so well, and I really appreciate him. He was really nice, came out no problem, and everything was solved.”

-Citizen, voicemail

“Please thank Nick Ruzicka for the great work he has accomplished in cleaning up a property in our neighborhood. All of the problems with the property are now gone, and a wonderful family now lives there who really appreciate the home. Nick did a great job and we thank him from our neighborhood association!”

-Citizen, voicemail



We love hearing your feedback here in the Community Development Department. Thank you to all who take their time to let us know how we're doing. These quotes were taken from emails, letters, and voicemails received by the Community Development Department. Thank you for making our day!



“I could not be happier with the work Code Enforcement does in the City of Peoria. I know they are not treated well by citizens and landlords often, but I see and value the work they do in the Southend for us. Just wanted to say thanks.”

- Citizen, email

“Nick is very driven and motivated. Nick pays attention to detail and is very thorough in his work. Nick is an excellent communicator and responds to emails quickly. Nick respects how much we care about our neighborhood and surroundings and operates as if he is looking out for his own neighbors. He is honest and lets us know if there are things he can't address for whatever reason. Nick responds to PeoriaCares app reports very quickly and will provide follow up information when asked. He also routinely sweeps vacant properties and issues work orders when needed. Living in a neighborhood like ours takes extreme vigilance. Having Nick on our side makes things so much easier. We are extremely thankful for Nick and his hard work and dedication.”

- Citizen, email

“I am writing as a note of thanks for an employee of yours, Chris Frank. All the runoff water from a building was draining into my property. Chris was so attentive in working with the appropriate personnel and city engineers in resolving the issue. So many times individuals are not recognized for the extra effort they put forward in their work to insure a project is done right. Chris has been a godsend, and I am so thankful for his hard work and dedication.

- Citizen, letter

“Leah & Kerilyn- Thanks for the very pleasant conversation yesterday. You guys are on top of your game. I talked again to my client and as it now stands they want to project the awning 3'0" from the building. If we need a special use permit that I believe they will want to pursue that. Tell me what else I have to do. Thank you again.”

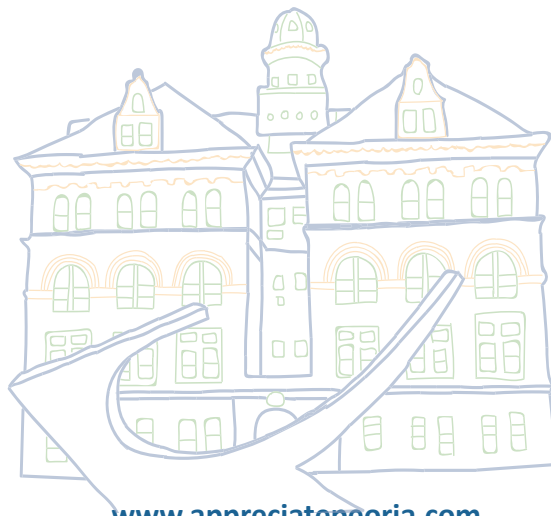
- Ron, TCT&A Industries



# THANK YOU FOR APPRECIATING US AND MAKING OUR JOBS SO REWARDING



# WE APPRECIATE YOU



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