

Profile

Name: DON KNOX

Home Address: 6905 N MICHELE Zip Code: 61614

Business Address: _____ Zip Code: _____

Contact Phone Number: 309-453-6930

Email: DONKNOX.DONKNOX@GMAIL.COM

Date of birth (mm/dd/yyyy): 10/17/1974

Preferred method of contact: mail, email, or fax.

Preference on which commission you would like to serve: POLICE-COMMUNITY RELATIONS

Community volunteer experience: ALPHA PH2 ALPHA FRATERNITY
BOY SCOUTS
YOUTH SPORTS COACH

Have you previously served on a City commission? If yes, state commission and date of service: NO

Professional and employment background: SEE ATTACHED RESUME AND COVER LETTER

Educational background: SEE ATTACHED RESUME AND COVER LETTER

State briefly why you wish to be considered for a City volunteer commission and what you would hope to accomplish if appointed: I HAVE A LOT OF PASSION FOR THE SUBJECT MATTER. I HOPE TO MAKE A DIFFERENCE SERVING THE PEORIA COMMUNITY

Would your service on a City commission be a conflict of interest for you? NO

Signature: Don Knox Date: 04/06/2022

Please Note: If you are selected for appointment to a City commission, a copy of this form will be attached to the public Council communication requesting your appointment. Profiles will be kept for one year.

**City of Peoria
Committee Volunteer Interest Sheet**

Committed volunteers play an important part in shaping Peoria's future. Committee members assist the City Council and Administration in developing policies and services which reflect the needs and values of the entire Peoria community. As a member of a City committee, you serve as a respected community advisor to the City Council and Administration.

While volunteer involvement requires time and effort, it also provides an opportunity for genuine public service. In addition, you gain knowledge about the role of City Government and its day-to-day operations.

If you are interested in joining over 400 Peoria citizens currently serving as volunteer committee members, please complete this volunteer interest sheet and profile and return it to the:

City of Peoria
Attn: Boards and Commissions
419 Fulton Street, Suite 207
Peoria, IL 61602

Any questions can be directed to: boards_commissions@peoriagov.org or by calling (309) 494-8519.

I am interested in serving on the following committees:

	Advisory Committee on Police-Community Relations	<input checked="" type="checkbox"/>	Peoria Civic Center Authority
	Board of Examining Engineers		Peoria Housing Authority
	Board of Local Improvements		Peoria Urban Forestry Advisory Board
	CDBG Public Service Advisory Commission		Peoria Public Library Board of Trustees
	Constitution Garden Advisory Committee		Planning and Zoning Commission
	Construction Commission		Police Pension Fund Board of Trustees
	Downtown Advisory Commission		Public Arts Advisory Commission
	East Village Growth Cell		Public Building Commission of Peoria
	Fair Employment Commission		Riverfront Program and Police Advisory
	Fire and Police Commission	<input checked="" type="checkbox"/>	Sister City Commission
	Firemen's Pension Fund Board of Trustees		Solid Waste (Landfill) Committee
<input checked="" type="checkbox"/>	Greater Peoria Mass Transit District Board of Trustees	<input checked="" type="checkbox"/>	Springdale Cemetery Management Authority
	Historic Preservation Commission		Tourism Reserve Fund
	Housing Commission		Transportation Commission
	Land Bank Board		Zoning Board of Appeals
	Liquor Commission		
	Mayor's Advisory Committee for Citizens with Disabilities		
	Metropolitan Airport Authority of Peoria Board of Dir.		
	Municipal Band Commission		
	Peoria Area Convention and Visitors Bureau Board of Dir.		

Donald Knox, CPP: donknox.donknox@gmail.com, 309-453-6930

Don Knox brings over 25 years of experience in the security industry with expertise in global security strategy, policy and program development, enterprise risk management, organizational resilience, crisis management, business continuity and information security.

Don has held leadership roles in various large multinational companies and experience working in several types of industries including manufacturing, insurance and financial services and retail. He is adept at working in companies with decentralized operational structures where individual business units have independent and autonomous authority. He has also been a global traveler with knowledge of the LATAM, EMEA and APAC regions. Additionally he is familiar with deploying solutions based on varying facility types including administrative multi-tenant office buildings, manufacturing plants, warehouses / logistics centers / fulfillment centers and data centers.

Over the course of his career Don has gained subject matter expertise in several areas. One is in enterprise risk management, organizational resilience, crisis management and business continuity management. He has designed, built and maintained global crisis management frameworks which outline roadmaps on crisis communications, escalation, notification and management from the local site emergency level to the regional disaster level to the global crisis level. He has also deployed business continuity management solutions to include business impact analysis, documentation of critical work streams, identification of work arounds and continuous process improvement strategies.

Don has experience working with senior level executives on strategic enterprise crisis management teams. This includes key partnerships, teamwork and joint accountability with corporate communications, human resources, environmental health & safety, facilities, information technology, legal and finance. This has also lead to critical coordination and collaboration with cybersecurity incident response and technology disaster recovery functions.

Don also has an information technology background. Another one of his areas of expertise is in security technology and integration. He has designed and engineered security systems from small format independent buildings to large regional operations centers to enterprise level fully integrated command centers. He has also project managed large scale security integration deployments including access control and video server consolations and optimizations. Specific technology systems include access control, intrusion detection, alarm monitoring, CCTV, and video surveillance. Additionally Don has experience deploying software applications focused on crisis communications, mass notification, crisis management, risk alerting and plan storage and maintenance.

Additionally, Don has security management experience with large scale project management, third party contractor negotiations, master services agreement development, contract security officer administration, GSOC operations, intelligence centers deliverables and crisis center response and recovery.

Don is a graduate of Illinois State University with Bachelor's Degrees in Criminal Justice Science and Applied Computer Science. He also completed the Boston University, Questrom School of Business mini MBA program as well as the Northwestern University Kellogg School of Management Executive Certificate on understanding security as a business asset. He earned his Certified Protection Professional (CPP) designation signifying board certification in security management as well as Certified Identity Theft Risk Management Specialist (CITRMS).

Don is a member of ASIS and served as a Council Vice President and Past Chair of Crisis Management and Business Continuity Council. He is also a past President of IOBSE, International Organization of Black Security Executives.

**Work
Experience**

06/2019 – Present: TE Connectivity, Berwyn, PA

- Title: Senior Manager Enterprise Security, Crisis Management, Business Continuity
- Responsibilities: Provide strategic oversight and guidance to the existing enterprise risk, global security and organizational resiliency initiatives. Refine and execute the global crisis management and business continuity management program strategy. Use a project management approach and apply continuous process improvement principles to achieve actionable results.
- Support senior executives and business leaders with facts and data to assist with making informed risk based decisions. Guide the organization with collaboration and teamwork using subject matter expertise to support proactive and preventive business outcomes and results.

09/2016 – 08/2018: Sears Holdings, Hoffman Estates, IL

- Title: Director of Corporate Security, Crisis Management, Business Continuity
- Responsibilities: Design and implement enterprise security risk management strategy including specific programs for physical and electronic security technology, workplace violence prevention & active shooter response, executive protection and event security.
- Craft and implement a revised enterprise crisis management strategy with a multi-tier escalation process for all company business units. Including strategic and tactical procedures for a facility emergency, regional disaster or enterprise crisis.
- Refresh and retool existing business continuity management strategy to encompass all aspects of people, process and technology.

06/2008 – 12/2015: Caterpillar, Peoria, IL

- Title: Global Security Risk and Crisis Manager
- Responsibilities: Implemented the enterprise crisis management strategy as well as directly provided support for enterprise crisis management team on issues related to brand, reputation and shareholder value. Including policy, procedure, and administration of multiple technology applications and tools for incident management, crisis communications and risk analysis.
- Designed and deployed an enterprise emergency management program strategy for all global facilities including standards regarding plan development and maintenance; exercise design, development and implementation.
- Managed the international travel safety and security program for all international travelers and expatriates including pre-trip risk intelligence, travel tracking and emergency response.
- Managed operational services procedure for the Global Security Center and provided advice and support for the Enterprise Risk Management Center and Security Command Center.
- Supported and advised threat assessment team regarding potential workplace security threats, actual threats of workplace violence and high risk terminations.

01/1996 – 06/2008: State Farm Insurance, Bloomington, IL

- Title: Security and Emergency Management Specialist
- Responsibilities: Developing and maintaining policies, standards and guidelines as well as operational procedures for the protection of assets including people, facilities and information.
- Physical and technical security duties include facility architecture, design, engineering, construction, contract administration and project management. This also applies to electronic security systems including access control, intrusion detection, and closed circuit television cameras and surveillance systems. Use crime prevention through environment design principles in overall security architecture.
- Personnel security duties include assessing and responding to threats of workplace and domestic violence. Other threats include bomb threats, suspicious substances and suspicious mail. Design and placement of personal threat panic alarm systems and being a resource for background checks as well dealing with high risk employee terminations.
- Resiliency items include developing, maintaining, exercising crisis management, emergency response, business continuity and disaster recovery plans. Provide subject matter expertise to executive management on strategic crisis management issues. Provide resources for tactical emergency response. Facilitate and maintain public/private partnership with first responders.
- Information security items include information classification and handling and safeguarding proprietary information. Also information systems security issues such as intrusion detection, incident management, investigation, network vulnerability assessments, penetration testing, information risk management, security awareness, firewalls, border protection.

Education

05/1999: Illinois State University

- B.S., Criminal Justice Science
- B.S., Computer Science

10/2020: Northwestern University, Kellogg School of Management

- Executive Certificate: Understanding Security as a Business Asset

04/2021: Boston University, Questrom School of Business

- Mini MBA
- CPP (Certified Protection Professional)
- CITRMS (Certified Identity Theft Risk Management Specialist)

Certification

Professional Organizations

ASIS International (formerly American Society for Industrial Security)

- Title: Council VP and Past Chairman Crisis Management & Business Continuity Council

International Organization of Black Security Executives

- Title: President