

Attachment A

2014 Public Service Program Outcomes

Child Abuse Victim Assistance – University of Illinois College of Medicine Pediatric Resource Center

This program serves children who are new born through 17 years of age when there is a concern for possible abuse or neglect. The Pediatric Resource Center provided ongoing medical and social services for 23 children last year with 100% of the children having medical and safety needs met.

Crisis Nursery Protecting Children – Crittenden Centers

This program provides emergency care 24 hour a day, 365 days a year for children ages 0-6 in families experiencing a crisis such as homelessness, substance abuse, domestic abuse or other stresses that may put the children at risk. In addition to crisis counseling and supportive services, children are screened for development delays to ensure early intervention and treatment. Last year, 545 children received crisis services and 98% of parents reported a resolution to the crisis through the program.

Emergency Response Service (ERS) – Human Service Center

The Emergency Response Service is a 24-hour-a-day, 7-days-a-week, police dispatched, mobile crisis unit. The program provide around-the-clock crisis intervention, assessment and referral services to law enforcement agencies, hospitals, social services, and the general public. In 2014, 323 persons in crisis were assisted by this program with 98% reporting an improvement to the problems they presented.

Child Development Center Investing in Kids – Crittenden Centers

The Child Development Center provides licensed high quality early education services and developmentally appropriate child care for children six weeks to six years of age. Children participate in activities that address academic, social-emotional, and physical skills as well as receive developmental assessments to ensure proper development. This program provided services for 157 children last year and 92% of these children demonstrated and maintained age appropriate skills.

Focus on the Future Program After-School Learning Program– Common Place Family Learning Center

This program provides academically at-risk students needed tutoring help that addresses school work goals. After the children have gained and maintained math and reading skills over time, the program also incorporates strategies for them to successfully complete standardized testing. The program served 63 students last year with all of them maintaining an A/B in math and reading and demonstrating test taking abilities.

Psychosocial Rehabilitation – Community Workshop and Training Center

The Psychosocial Rehab program provides adults with severe mental illness with a five hour per day treatment program focused on maximizing participants' management of individual symptoms. Combined with vocational skill development, these services are designed to promote recovery from symptoms and create greater independence for the 25 participants in the program. All of these participants reported an increased knowledge of mental illness symptoms and recovery wellness with 22 demonstrating enhanced recovery skills.

Special Education to Work – Community Workshop and Training Center

This program provides work training in an actual work environment to facilitate remediation of work related barriers to community employment for students with severe disabilities transitioning from school to work. Individualized instruction and group skills training focuses on job seeking, keeping, and coping skills. The job placement and retention program assists in preparing the 20 students in the program for community employment. All of the participants participated in vocational training with 12 finding employment.

Teen Violence Prevention Program – The Center for the Prevention of Abuse

This program provides classroom instruction for high school students that address healthy and safe dating practices and covers the topics of dating violence, date rape, date rape drugs, and sexual harassment. Students learn the warning signs of abuse and the steps to take if in an abusive relationship or know someone in such a situation. The program had 360 student participants last year with 90% of them demonstrating an increased knowledge of the topics covered.

Safe from the Start – The Center for the Prevention of Abuse

The Safe from the Start program provides therapy for young children (0-5) who have been exposed to violence. Children are fully assessed and therapists use a family centered approach to include non-abuse parents and other members to facilitate support and healing in the 15 children participating in the program. Seventy-five percent of the participants have demonstrated a decrease in trauma symptoms.

Teen Development: Tutoring and Mentoring Program – Boys and Girls Club

This program provides teens ages 13 to 19 with educational support, career development and self-esteem enhancement through homework tutoring/mentoring, homework assistance, and computer training. Health and life skills programs provide additional opportunities such as positive behavior training, recreation, and enhancement of social skills. Last year, the program reached 70 teens with 77% promoted to the next grade level.

Child Development: Tutoring and Mentoring Program – Boys and Girls Club

Similar to the teen program, the Child Development program provides children ages 5 to 12 with educational support, career development and self-esteem enhancement through homework tutoring/mentoring, homework assistance, and computer training. Health and life skills programs provide additional opportunities in age appropriate ways for positive behavior training, recreation, and enhancement of social skills. The Child Development program had 134 participants last year with 100% promoted to the next grade level.

Good Beginnings – Children’s Home Association of Illinois

The Good Beginnings program provides first time and at-risk mothers with services to optimize the parent child bond, promote attachment, and provide parent education and training to ensure mental and physical health for the baby and mother. Through both parenting groups and individual home visits, the program connected the 42 participants last year with local services needed to improve child health and development. Ninety-five percent of participants reported an increase knowledge of parenting and child development.

Comprehensive Community Based Youth Services – Children’s Home Association of Illinois

This program is a 24-hour on-call system that provides comprehensive and community-based individualized services to at-risk youth and their families to achieve family stabilization and reunification. Through referrals from parents, police, courts, schools, and other community resources, families are provided with crisis intervention services as well as continued support with the goal of diverting or minimizing youth contact with the juvenile justice and/or child welfare systems. Last year, 39 youth received crisis services with 100% remaining with family and avoiding police or court custody.

After School Program – Peoria Friendship House

This program provides educational tutoring, enrichment, and social and recreational opportunities for at-risk children kindergarten through 8th grade. Life skill development is also a key goal in order to prevent truancy and negative behaviors. Last year, 46 students participated in the program with 95% maintaining or increasing grades to passing levels.

Court Appointed Special Advocates (CASA) – CASA of Peoria County

This program provides CASA volunteers to advocate for abused and neglected children from the City of Peoria within the Peoria County Juvenile Justice Court system. The volunteer gathers information from the child, informs the child of the court process, and encourages the child to express opinions on the outcome of the case. The program served six abused and neglected children throughout the lengthy court process with 100% of the court volunteers successfully completing their role in the process.

Heart of Illinois (HOI) After School Program – Family Core

This After School program provides after school and summer programming for children in 1st through 8th grades with homework assistance and scheduled programs such as anger management, social skills training, field trips, and recreational opportunities. There were 57 youth participants with 80% receiving a C or better in both math and reading.

Seniors Safe at Home – The Center for the Prevention of Abuse

The Senior Safe at Home program investigates reports of elder abuse of lower income residents 62 years old and over. Caseworkers provide crisis intervention, advocacy, education about financial safety, and connections with community resources to enhance clients’ ability to live safely and independently. Last year, 144 cases were investigated with 91% of clients reporting an increased knowledge of available resources available to assist them.

Meals on Wheels – Neighborhood House Association

This program provides a nutritionally balanced meal to seniors that were previously on the waiting list for this service. Meals are delivered Monday to Friday to the door of the additional 32 seniors served by this program.

Senior Citizens Legal Services – Prairie State Legal Services

Through this program, Prairie State Legal Services provides legal information and offers individual legal help for senior citizens from the City of Peoria. Legal representation focuses on those legal problems impacting the ability of seniors to meet their basic human needs such as denials of medical assistance benefits, threats of mortgage foreclosures or evictions, utility shut-offs, elder abuse and other immediate needs. The program served 34 people last year with 100% of clients represented resulting in favorable outcomes.

Latino Outreach Program – Peoria Friendship House

This program provides expanded case management services for low income Latino seniors age 62 and over. Since all of the Latino seniors speak little or no English, the program helps to eliminate disparities in access to medical services due to language and cultural barriers and encourages socialization in group settings with their peers to assist with other issues. Last year, 20 low income Latino seniors receive services with 100% reporting an increased competency in their daily living needs through case management.