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# **STRATEGIC PLANNING FOR THE CITY OF PEORIA**

# Strategic Planning Model for the City of Peoria

Value-based principles that  
describe the preferred  
future in 15 years

**VISION**

Destination  
“You Have Arrived”

Strategic goals that focus  
outcome-base objectives and  
potential actions for 5 years

**PLAN**

Map  
“The Right Route”

Focus for one year – a work  
program: policy agenda for  
Mayor and Council,  
management agenda for staff;  
major projects

**EXECUTION**

Itinerary  
“The Right Direction”

Principles that define the  
responsibility of the City  
government and frame the  
primary services – core service  
businesses

**MISSION**

Vehicle  
“The Right Bus”

Personal values that define  
performance standards and  
expectations for employees

**BELIEFS**

Fuel  
“The Right People”

# **PEORIA VISION 2032**

# ***Peoria Vision 2032***

**PEORIA 2032** *is a* **SAFE,** <sup>(A)</sup>

***BEAUTIFUL*** <sup>(B)</sup>

*and* **GROWING CITY.** <sup>(C)</sup>

DRAFT

# *Peoria Vision 2032*

## **PRINCIPLE A**

### **SAFE**

#### **► Means**

1. Low crime rate both violent crimes against persons and crimes against property benchmarked against peer cities
2. Accessible activities for young people: after school, year-round schools and pre-school
3. Using technology and data to create a safe community, including cameras, crime analysis and smart safe city
4. Strong presence, working relationship and trust between the community and Police Department
5. Timely and professional response to an emergency call for service
6. Residents and businesses stepping up to create a safe community
7. Re-entry with job training and housing opportunities
8. People feeling and are safe in any neighborhood
9. Visible police presence with adequate staffing
10. Developments designed with safety in mind
11. Communicating a positive message about Peoria
12. Safety contributing to property values

## **PRINCIPLE B**

### **BEAUTIFUL**

#### **► Means**

1. Well maintained, attractive neighborhood streets, sidewalks and public areas
2. Beautiful, well maintained major gateways and corridors with attractive streetscapes and businesses
3. Property owners taking responsibility to maintain and upgrade the appearance of their houses, buildings and landscapes
4. Compliance with city design, development, property maintenance and public maintenance codes
5. Few abandoned, vacant buildings and houses
6. Tree canopies well maintained with additional trees
7. Beautiful, clean and attractive Downtown and Riverfront
8. Public art throughout Peoria
9. Low maintenance landscaping: public and private
10. Low vacancy rate in commercial buildings and centers
11. Flowers throughout Peoria
12. New construction meeting or exceeding City's design and development standards

## **PRINCIPLE C**

### **GROWING CITY**

#### **► Means**

1. Families want to live in Peoria
2. Businesses prefer to locate and grow in Peoria
3. Peoria is a regional destination for shopping, leisure, business, arts and culture, and living
4. Reputation as a smart city
5. Retaining and growing middle class population
6. Strong sense of community pride
7. Increased infill density with adequate City infrastructure
8. People living in mixed use buildings, apartments and urban housing with access to retail for basic needs
9. Nightlife and evening choices of entertainment
10. Businesses making the choice to locate here
11. Center for medical and healthcare, education and research
12. Everyone feeling that they have an opportunity
13. Inclusive environment that promotes entrepreneurial spirit and supports business start-up and growth
14. Talented, trained workforce with skills for 21<sup>st</sup> century jobs
15. Vibrant Downtown, business districts and commercial centers

# **Peoria City Government: Mission and Service Responsibilities**



# ***Peoria City Government: Mission and Service Responsibilities***

*The Mission of the Peoria City Government is to provide*

**Excellent Municipal Services** *balancing*

**Exceptional Customer Service** *and*

**Financial Responsibility.**

# Mission and Service Responsibilities

## Guiding Principles

### PRINCIPLE

#### EXCELLENT MUNICIPAL SERVICES

##### ► Means

1. Providing high quality, well maintained City facilities and infrastructure
2. Hiring and continually developing a professional City workforce
3. Defining and prioritizing municipal services for the Peoria City Government
4. Taking responsibility and becoming accountable for service delivery
5. Making data driven decisions focusing on what is best for the entire Peoria community
6. Knowing "best practices" and evaluating the application to Peoria City Government
7. Using technology to better serve the community and to reduce the costs of Peoria City Government
8. Improving the city processes and practices to increase operating efficiencies
9. Being recognized for service excellence: local and national
10. Providing competitive compensation to retain a quality workforce
11. Developing and using performance metrics to improve service quality and service delivery mechanism

### PRINCIPLE

#### EXCEPTIONAL CUSTOMER SERVICE

##### ► Means

1. Listening to the customer
2. Understanding the customers' needs, concerns and issues
3. Having compassion for the customer
4. Providing a timely response to communications
5. Solving the customers' problems
6. Taking responsibility for customer services
7. Looking for ways to say "yes"
8. When you have to say "no", taking time to explain your decisions and actions
9. Remembering that your community is your customer as well as the individual
10. Seeking and using feedback from the customers
11. Treating the customer with respect and courtesy
12. Striving to exceed the customer's expectations

## **PRINCIPLE**

### **FINANCIAL RESPONSIBILITY**

#### **► Means**

1. Providing adequate resources to support defined municipal services and level of services
2. Delivering municipal services in the most cost effective and efficient manner
3. Maintaining financial reserves consistent with city policies and national standards
4. Developing a balanced budget: services today, maintaining city assets and investing in the city's future
5. Leveraging city resources through grants and other outside funding sources
6. Working with other governments and public agencies to reduce the total cost of government to Peoria residents and businesses
7. Using debt to invest in the city future
8. Investing to expand and diversify the city tax base
9. Maintaining a highly motivated and professional workforce dedicated to serving the Peoria community
10. Developing and funding a Community Investment Plan
11. Developing, updating metrics for measure service outcomes

# **Peoria City Government Service Responsibilities**

## **NO CHOICE**

**Govern the city**

**Manage public records**

**Plan, manage storm water system**

**Plan for, respond to and recover from a emergency**

**Regulate and enforce liquor**

## **CHOICE**

**Enforce laws and ordinances**

**Suppress fire**

**Provide emergency medical response and transport**

**Plan, build and maintain roads and bridges**

**Plan, build and maintain streetscapes and medians**

**Plan, build and maintain sidewalks, bikeways and trails**

**Plan for the City's future**

**Regulate land uses and development quality**

**Review and approve plans, inspects buildings**

**Patrol the community**

**Redevelop neighborhoods**  
**Preserve historic assets**  
**Provide rental housing registration and inspection**  
**Operate emergency communications center**  
**Develop and manage residential rehabilitation program**  
**Inform the community: residents and businesses**  
**Operate a library**  
**Develop and manage parking**  
**Support, fund community events**  
**Support, fund community organizations**  
**Collect, dispose solid waste**  
**Recycle solid waste: residential and commercial**  
**Operate City Channel 22**  
**Manage traffic flow and control**  
**Support neighborhood organizations**  
**Stimulate economic growth**  
**Create a positive climate for business investments**  
**Plant, trim trees and landscaping**  
**Preserve the environment and natural resources**  
**Seek compliance/enforce housing and nuisance codes**  
**Support community events sponsored by others**  
**Manage city elections**

# **CITY OF PEORIA PLAN 2017 – 2022**

# *City of Peoria* *Goals 2022*

**FINANCIALLY SOUND CITY**

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**SAFE PEORIA**

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**BEAUTIFUL PEORIA**

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**GROW PEORIA**

# Goal

## Financially Sound City

### OUTCOMES

1. Deliver municipal services in the most cost effective and efficient manner
2. Have a structurally sound annual budget
3. Have accurate financial forecasting, including projection and potential liabilities
4. Develop long term financial sustainability
5. Develop a City organizational culture that focuses on action, customer service, efficiency and productivity
6. Hire, retain, develop, reward, promote, coach, reprimand or discharge a diverse City workforce based upon performance, responsibility and accountability
7. Have financial reserves consistent adopted City policies
8. Have financial resources to address issues that emerge during the year

### VALUE TO RESIDENTS

1. Taxpayer receiving value for their taxes and fees
2. Customer friendly City service delivery
3. City acting as a responsible steward of the public resources
4. Timely and responsive delivery of City services
5. City investing in the future while funding services needed today
6. Easy access to City services and information



### **SHORT TERM CHALLENGES AND OPPORTUNITIES**

1. Pensions and impact on City finances
2. Timely financial report, making appropriate adjustments
3. Federal and State of Illinois mandates and regulations impacting City facilities and programs
4. Recruiting, hiring, diverse, developing, and retaining top quality City leaders, managers, supervisors and employees that reflect the Peoria community
5. Reliance on declining sales tax and other revenue sources
6. Aging City infrastructure needing maintenance, major repairs and replacement
7. Defining the service responsibilities of Peoria City Government by prioritizing City services and programs
8. Potential lawsuit settlements in near future
9. Funding for CSO
10. Potential acquisition of water company
11. Having an adequate financial reserves and contingencies
12. Upgrading technology to enhance customer service and increase operating efficiencies and productivity

### **LONG TERM CHALLENGES AND OPPORTUNITIES**

1. Charging appropriate fees to recover cost of service delivery
2. Businesses and residents understanding of City finances and revenues
3. Working with unions and negotiating labor contracts
4. Streamlining City processes and procedures based upon desired outcomes
5. Wage growth greater than increasing City revenues
6. Recognizing and celebrating City successes and achievements
7. Controlling the rising costs of Workers' Compensation and insurance
8. Competing governmental entities

### **POLICY ACTIONS 2017 – 2018**

1. Road Maintenance Plan and Funding
2. Revenue Enhancement Plan
3. Balanced Budget Strategy
4. Combined Sewer Overflow/Stormwater Utility
5. Financial Plan (5-10 Years) and Strategy
6. Police and Fire Pension Reform and Funding
7. Financial Reserves Policy and Strategy

### **MANAGEMENT ACTIONS 2017 – 2018**

1. Fire Resources Allocation Study and Direction
2. Police Collective Bargaining and Contract
3. Monthly Financial Reports/Budget Updates
4. Public Access Channel: Franchise Agreement
5. Public Work's Peoria Corps Initiative
6. Electronic Waste Disposal
7. City Facility Assessment and Plan
8. Garbage Contract

#### **PRIORITY**

### **MANAGEMENT IN PROGRESS 2017 – 2018**

1. Leadership Development/Succession Planning
2. Innovation Team Work Plan
3. Snow Removal: Enhancement
4. Nation Citizen Survey
5. Healthcare Cost Containment: Council Report
6. Process Improvement
  - a. Nuisance Abatement
7. Credit Card System: Development
8. Communications and Marketing Program
  - a. Staff Directory
9. Idling Reduction Program (GRIP): Pilot Study
10. Travel Policy: Update
11. Fire Rescue Boat
12. New Patrol Cars
13. iSeries Computer System: Decommission
14. Fire Department National Accreditation
15. Police Department National Accreditation
16. Police Body Cameras
17. Fire Department Upper Management Training Program
18. Public Access Studio: Location
19. What Works Cities Certification Assessment
20. The Wellbeing Project: Investigation, Adoption
21. Merit Awards for Employees

#### **PRIORITY**

### **MANAGEMENT IN PROGRESS 2017 – 2018 *(Continued)***

22. 9-1-1 Telephone Equipment Upgrade
23. Electronic Scheduling for ECC Staff
24. Dispatch Consoles: Upgrade
25. Emergency Medical Dispatch Software: Upgrade
26. Quarterly Financial Reporting within One Solutions
27. Plan for Fire Apparatus and Facilities
28. Provider to Target High Cost, Chronic Health Care Needs: RFP
29. EAP Services: RFP
30. Healthcare: RFP
31. Healthcare Consultant: RFP
32. Liability Insurance Products/Services: RFP
33. Deferred Compensation: RFP
34. Leave Policy for Management Employees: Review
35. Police Performance Evaluation Tool
36. “Inside the Fish Bowl” Training for Management
37. FMLA Training for Managers
38. Mayor’s Summer Youth Employment Program
39. AmeriCorps: Hiring
40. CAD Project Upgrade
41. Fire Silent Dispatch Project
42. Police Software Module: Nuisance, Target Offender, Alarm Billing, Personnel Management
43. Police Electronic Ticketing Update
44. Fire Protection System for Computer Room

### **MANAGEMENT IN PROGRESS 2017 – 2018 *(Continued)***

45. Code Enforcement Technology Upgrade
46. Additional PC Support Position
47. iSeries Computer System: Decommission
48. Parking Ticket Software/Hardware Replacement
49. “Quicket” Software for Code Violations
50. July 4<sup>th</sup> Celebration Security Plan
51. Security Measures for City Employees
52. Fiber, Lighting and Traffic Signal Wiring Asset Mapping
53. Target Offender Unit Vehicle Maintenance

### **MAJOR PROJECTS 2017 – 2018**

1. Traffic Pre-Emption System for Fire
2. Fire Station Alerting System: Completion
3. Traffic Camera Monitoring System
4. Fiber Optics to Tower Sites: Grandview Drive and EMA at Kickapoo
5. Public Works Facility: Rewire
6. Fire Station 4: Tuck Pointing
7. Police Headquarters Boiler Replacement
8. Fire Training Academy Fire Hydrant Replacement

**ON THE HORIZON 2018 – 2020**

1. Mobile Integrated Healthcare Structure
2. Sales of City Services
3. City Services, Service Levels and Staffing
4. Police Staffing: Evaluation and Funding
5. Fire Station 17: Direction and Funding
6. ECC to Main Floor – Municipal Services Building
7. Water Company Study and Direction
8. City Employee Diversification Action Plan and Report
9. City Communications Plan: Update
10. Performance Metrics (Outcome Based) Development
11. City Engagement Policy and Action Plan
12. Customer/Business “Friendly” Survey and Actions
13. Lawsuits: Review/Reports and Preventive Actions
14. City Website: Upgrade and Funding
15. Reverse 9-1-1 Notification to the Community: Policy and Actions
16. Capital Projects: Review, Priority and Funding Mechanism

**ON THE HORIZON 2018 – 2020 (*Continued*)**

17. Spend your Dollars Local: Peoria Campaign and Public Awareness, Funding
18. City-Township Consolidations: Evaluation Report and Direction
19. SSA Funding Mechanism: Direction and Actions
20. Intergovernmental Relations and Collaboration: Joint Meetings, Report on Service Collaboration and City Actions
21. Senior Commission: Re-establishment: Direction
22. Social Services: Comprehensive Assessment Report, Direction, City Role, City Actions, Funding
23. City Government Transparency: Enhancements
24. Fire Infrastructure Replacement Plan and Funding
  - a. Fire Station #4
  - b. Fire Station #16
25. Street Light LED Conversion Plan
26. City Financial Audit: Modified, Expedited Process
27. City Financial Advisory Committee: Established

# Goal

## Safe Peoria

### OUTCOMES

1. Have a strong working relationship and trust between police and community
2. Reduce violence crimes against persons
3. Re-entry with job training and housing opportunities
4. Use technology and data to create a safe community
5. Have people feeling safe and secure in any neighborhood
6. Provide a timely, professional response to an emergency call for service
7. Increase property values: homes
8. Have residents – businesses step up to create a safe community

### VALUE TO RESIDENTS

1. Feeling safe: city, neighborhood, home
2. Reputation as a “safe” community
3. Low crime rate
4. Peoria as a desirable, preferred place to live
5. Protection of property values
6. Living without fear

### **SHORT TERM CHALLENGES AND OPPORTUNITIES**

1. Reducing gun violence and property crimes
2. Declining neighborhoods: lack of signal code enforcement, sidewalks, crosswalks
3. Expanding residential police officer program
4. Fire Department as a potential for revenues: fees and charges
5. Reducing juveniles involved in crime which is damaging to the quality of life
6. Identifying and understanding the root causes of crime, including economic bases of crime activity
7. Perception of crime vs. reality of personal safety
8. Meeting demands for more policing
9. Police knowing community, neighborhoods, businesses and individuals
10. Receiving compensation from public events, parades, marathons, fund raisers, political events
11. Difficulty in staffing the Communication Center

### **LONG TERM CHALLENGES AND OPPORTUNITIES**

1. Using technology and data to reduce crimes and criminal activities
2. Changing national trends with law enforcement
3. Growing the “ Don’t Shoot” initiative based upon quantitative data on effectiveness
4. Expanding advanced life support for City Fire Department
5. Reputation, image of Peoria Public Schools
6. Providing police services to Peoria Public Schools
7. Creating additional Neighborhood Associations/Neighborhood Watch

### **POLICY ACTIONS 2017 – 2018**

1. Fire Revenue Analysis
2. Community Cameras Program
3. PHA Relocation of Tenants
4. Residential Police Officer Program
5. Community – Police Relations
6. Homeless Assistance Program
7. Communication Center Staffing
8. Special Events Fee
9. Opioids Strategy

#### **PRIORITY**

### **MANAGEMENT IN PROGRESS 2017 – 2018**

1. “Don’t Shoot” Program
2. ADA Target Offender Module
3. Most Violent Offenders Initiative
4. Police Explorer Program
5. Cybercrime Equipment Video Resources
6. Counter Terrorism Security Measures
7. Traffic General Orders Update
8. Traffic Hot Spot Enforcement Initiative
9. School Speed Zoning Enforcement Project
10. Traffic Database Upgrade
11. Neighborhood Services Unit Data Base: Creating

### **MANAGEMENT ACTIONS 2017 – 2018**

1. Fair Housing
2. Rental Registration and Inspection Program
3. “Neighborhood” Building Strategy
4. Advanced Life Support
5. Social Services

#### **PRIORITY**

### **ON THE HORIZON 2018 – 2022**

1. Truancy Reduction Plan (with School Districts)
2. Drug Houses: Options, Direction
3. Mayor’s Community Coalition Heroin

# Goal

## Beautiful Peoria

### OUTCOMES

1. Have well maintained, attractive city and neighborhoods, streets, sidewalks, curbs, trails and public areas
2. Public Art throughout the City
3. Have beautiful, well maintained major gateways and corridors with attractive streetscapes and businesses
4. Clean City without trash or litter
5. Have an attractive Downtown and Riverfront
6. Property owners taking responsibility to maintain and upgrade the appearance of their homes, buildings and landscapes
7. Have compliance with City property maintenance and nuisance codes
8. Have new construction meeting/or exceeding City's design and development standards
9. Have low maintenance landscaping: public and private

### VALUE TO RESIDENTS

1. Protection of property values
2. More attractive city, neighborhoods, homes and buildings
3. More reasons to live in Peoria
4. Pride in the Peoria community
5. Quality homes and buildings



### **SHORT TERM CHALLENGES AND OPPORTUNITIES**

1. Abandoned and vacant buildings
2. Funding for beautification projects
3. Lack of City design and landscaping standards
4. Maintaining streetscapes, trees, landscaped areas
5. Unattractive, uninviting major corridors which are not people or pedestrian friendly
6. Departments operating in silos
7. Promoting ownership and “buy in” in beautification projects
8. Unattractive utility infrastructure

### **LONG TERM CHALLENGES AND OPPORTUNITIES**

1. Irresponsible landlords and tenants who are not maintaining their properties
2. Defining and funding the City’s role: code enforcement to redevelopment
3. Changing the exterior image/appearance of Peoria – “Great Place to Live”
4. Attracting residential developers to the area
5. Old and smaller housing stock needing demolition, upgrade or replacement
6. Complexity of agreements and developer expectations
7. Meeting with developers to share City standards, expectations and regulations
8. Working with IDOT and other governments
9. Differing personal standards for “beauty”
10. Improving the water quality and depth of the River
11. Vacant land available for new homes and buildings, parks

### **POLICY ACTIONS 2017 – 2018**

#### **PRIORITY**

1. Downtown Streetscape Plan
2. Riverfront Beautification and Clean Up Strategy
3. Community Beautification Plan
4. Washington Street Reconstruction Project
5. Development Design Standards and Review Process
6. Vacant Lots/Homes/Buildings
7. Effective Code Compliance System
8. Uptown District/Brandywine Area Improvement

### **MANAGEMENT IN PROGRESS 2017 – 2018**

1. Landlord Training: Revision
2. Development Process Mapping/New Guide
3. Neighborhood Beautification Projects
4. Development Guide
5. Form District Review
6. Development Center/One Stop Shop
7. Revised Permitting/Development Intake Process
8. Street Tree Program: Implementation
9. Smart City Partnership and Grant
10. Value per Acre Land Use Model: Completion

### **MANAGEMENT ACTIONS 2017 – 2018**

#### **PRIORITY**

1. Riverfront Village Park Plan
2. Clean Sidewalks
3. Neighborhood Wellness Plan
4. Complete Streets Policy
5. Rock Island Trail Development
6. New Sign Ordinance
7. Urban Agriculture Program/Overlay District

### **MAJOR PROJECTS 2017 – 2018**

1. Ash Tree Removal
2. Wisconsin Corridor Streetscape Improvements

### **ON THE HORIZON 2018 – 2022**

1. Comprehensive Plan

# Goal Grow Peoria

## OUTCOMES

1. Retain and grow businesses and jobs in the City
2. More opportunities for startup businesses and entrepreneurs
3. Expand medical and healthcare into a recognized national and regional center
4. Revitalize major corridors and commercial centers
5. Increase number of residents by 5%
6. Increase homeownership in every neighborhood by 3%
7. Increase number of residents Downtown with housing options

## VALUE TO RESIDENTS

1. Job and business opportunities for residents
2. Variety of job opportunities for children to return to Peoria after college or military
3. Opportunities to increase personal wealth
4. City support for small business startup and growth
5. More diverse city tax base reducing the burden on the single family homeowner
6. Businesses taking pride in the Peoria address and label
7. Choices of quality neighborhoods and home styles
8. More opportunities to enjoy your leisure time in Peoria

### **SHORT TERM CHALLENGES AND OPPORTUNITIES**

1. Supporting the growth of small and emerging businesses creating a climate to support entrepreneurialism and small businesses
2. Quality of road infrastructure
3. Business climate in State of Illinois
4. Developing women/minority business enterprise
5. Corridor redevelopment and building demolition/cleanup/reuse
6. Facilitating small scale economic development within legacy neighborhood center and commercial corridors
7. Breaking intergenerational cycles of poverty and creating access to opportunity for disadvantaged population
8. Misperception and media coverage: City as business unfriendly
9. Reuse or repurposing old buildings
10. Misperception and media coverage: Peoria unsafe and crime
11. Balancing economic development and business investment and City requirements
12. Defining the City's short term and long term policies and tools in economic development
13. Perception/reputation, image and performance of Peoria public schools
14. Attracting and growing entertainment venues

### **LONG TERM CHALLENGES AND OPPORTUNITIES**

1. Growing the 25-40 year old population
2. Retail leakage to East Peoria and growing online retail sales
3. Keeping entrepreneurs and startup companies in Peoria
4. Attracting residential developers and new residents to Downtown
5. Tapping potential of river and airport
6. Expanding college and university presence in Peoria
7. Expanding major businesses: Hospitals and Caterpillar
8. Competition from other communities in the region and in the State of Illinois, including Bloomington/Normal, St. Louis and Chicago
9. Growing "green" industries – particularly recycling products
10. Loss of talent – 25 – 44 year old professionals from the region
11. Inflated property and buildings values in Downtown
12. Competition among local governments and pre-annexation agreements
13. Sidewalks connect to commercial neighborhoods

### **POLICY ACTIONS 2017 – 2018**

#### **PRIORITY**

1. Medical/Healthcare Expansion Strategy
2. City Economic Development
3. Entertainment Business Development Strategy
4. Tourism Development Strategy
5. “Chase Bank” Building Development
6. LISC Project
7. Business Corridors Development Plans

### **MANAGEMENT IN PROGRESS 2017 – 2018**

1. Economic Development Website: Update
2. Sterling Retail Corridor Action Plan
3. ED Marketing Materials
4. Revolving Loan Fund: Expansion
5. Growth Cell Report: Update
6. East Bluff Redevelopment: Behren’s Grant
7. Census 2020: Ramp Up

### **MAJOR PROJECTS 2017 – 2018**

#### **MANAGEMENT ACTIONS 2017 – 2018**

#### **PRIORITY**

1. Pere Marriott
2. Bradley University/ICC Strategy
3. City Brand: Definition and Marketing Plan
4. Major Business Attraction Strategy
5. Minority Job Expansion
6. Affordable Housing

1. Folkers Avenue Project
2. Alta/Radnor Rad Intersection Project
3. Northmoor Road Project (Allen Road to University Street)
4. MacArthur Highway Bridge Replacement: Design
5. Strom Sewer Maintenance and Repairs Project
6. Pavement Preservation Project

### **ON THE HORIZON 2018 – 2022**

1. Pioneer Parkway Extension/Infrastructure Plan and Funding
2. Public – Private Partnership: Benefits/Costs Analysis
3. Unemployment City Strategy and Actions
4. “Green” Business Development
5. Southern Riverfront Redevelopment (State Street South)
6. River Link to Normal: Advocacy
7. West Main Corridor Development

# **CITY OF PEORIA ACTION AGENDA 2017 – 2018**

# ***City of Peoria Policy Agenda 2017 – 2018***

**TOP PRIORITY**

DRAFT



## **HIGH PRIORITY**

DRAFT

***City of Peoria***  
***Management Actions 2017 – 2018***  
**TOP PRIORITY**

DRAFT

## **HIGH PRIORITY**

DRAFT

# ***Management in Progress 2017 – 2018***

**Leadership Development/Succession Planning**  
**Innovation Team Work Plan**  
**Snow Removal: Enhancement**  
**Nation Citizen Survey**  
**Healthcare Cost Containment: Council Report**  
**Process Improvement: Nuisance Abatement**  
**Credit Card System: Development**  
**Communications and Marketing Program: Staff Directory**  
**Idling Reduction Program (GRIP): Pilot Study**  
**Travel Policy: Update**  
**Fire Rescue Boat**  
**New Patrol Cars**  
**iSeries Computer System: Decommission**  
**Fire Department National Accreditation**  
**Police Department National Accreditation**  
**Police Body Cameras**  
**Fire Department Upper Management Training Program**  
**Public Access Studio: Location**

**What Works Cities Certification Assessment**  
**The Wellbeing Project: Investigation, Adoption**  
**Merit Awards for Employees**  
**9-1-1 Telephone Equipment Upgrade**  
**Electronic Scheduling for ECC Staff**  
**Dispatch Consoles: Upgrade**  
**Emergency Medical Dispatch Software: Upgrade**  
**Quarterly Financial Reporting within One Solutions**  
**Plan for Fire Apparatus and Facilities**  
**Provider to Target High Cost, Chronic Health Care Needs: RFP**  
**EAP Services: RFP**  
**Healthcare: RFP**  
**Healthcare Consultant: RFP**  
**Liability Insurance Products/Services: RFP**  
**Deferred Compensation: RFP**  
**Leave Policy for Management Employees: Review**  
**Police Performance Evaluation Tool**  
**“Inside the Fish Bowl” Training for Management**  
**FMLA Training for Managers**  
**Mayor’s Summer Youth Employment Program**  
**AmeriCorps: Hiring**

**CAD Project Upgrade**  
**Fire Silent Dispatch Project**  
**Police Software Module: Nuisance, Target Offender, Alarm Billing, Personnel Management**  
**Police Electronic Ticketing Update**  
**Fire Protection System for Computer Room**  
**Code Enforcement Technology Upgrade**  
**Additional PC Support Position**  
**iSeries Computer System: Decommission**  
**Parking Ticket Software/Hardware Replacement**  
**“Quicket” Software for Code Violations**  
**July 4<sup>th</sup> Celebration Security Plan**  
**Security Measures for City Employees**  
**Fiber, Lighting and Traffic Signal Wiring Asset Mapping**  
**Target Offender Unit Vehicle Maintenance**  
**“Don't Shoot” Program**  
**ADA Target Offender Module**  
**Most Violent Offenders Initiative**  
**Police Explorer Program**  
**Cybercrime Equipment Video Resources**  
**Counter Terrorism Security Measures**  
**Traffic General Orders Update**

**Traffic Hot Spot Enforcement Initiative**  
**School Speed Zoning Enforcement Project**  
**Traffic Database Upgrade**  
**Neighborhood Services Unit Data Base: Creating**  
**Landlord Training: Revision**  
**Development Process Mapping/New Guide**  
**Neighborhood Beautification Projects**  
**Development Guide**  
**Form District Review**  
**Development Center/One Stop Shop**  
**Revised Permitting/Development Intake Process**  
**Street Tree Program: Implementation**  
**Smart City Partnership and Grant**  
**Value per Acre Land Use Model: Completion**  
**Economic Development Website: Update**  
**Sterling Retail Corridor Action Plan**  
**ED Marketing Materials**  
**Revolving Loan Fund: Expansion**  
**Growth Cell Report: Update**  
**East Bluff Redevelopment: Behren's Grant**  
**Census 2020: Ramp Up**

# ***Major Projects 2017 – 2018***

**Traffic Pre-Emption System for Fire  
Fire Station Alerting System: Completion  
Traffic Camera Monitoring System  
Fiber Optics to Tower Sites: Grandview Drive and EMA at Kickapoo  
Public Works Facility: Rewire  
Fire Station 4: Tuck Pointing  
Police Headquarters Boiler Replacement  
Fire Training Academy Fire Hydrant Replacement  
Ash Tree Removal  
Wisconsin Corridor Streetscape Improvements  
Folkers Avenue Project  
Alta/Radnor Rad Intersection Project  
Northmoor Road Project (Allen Road to University Street)  
MacArthur Highway Bridge Replacement: Design  
Strom Sewer Maintenance and Repairs Project  
Pavement Preservation Project**