City of Peoria

Legislation Details (With Text)

File #:	18-032	**Version:** 1	**Name:**		
Type:	Agreement		**Status:**	Approved	
File created:	1/22/2018		**In control:**	City Council	
On agenda:	2/13/2018		**Final action:**	2/13/2018	

Title: Communication from the City Manager and the Chief Information Officer with a Request to APPROVE the Selection Process and Authorization for Staff to Enter into an AGREEMENT with PLANTE MORAN for Project Management Consulting, in the Amount of $277,300.00.

Sponsors:

Indexes: Goal 1 - Financially Sound City, Have an efficient government., Invest in our infrastructure and transportation

Code sections:

Attachments: 1. 52-17 ERP RFP Tyler Implementation Consultants FINAL.pdf, 2. Plante Moran full.pdf

Date	Ver.	Action By	Action	Result
2/13/2018	1	City Council	approved	Pass

ACTION REQUESTED:
Communication from the City Manager and the Chief Information Officer with a Request to APPROVE the Selection Process and Authorization for Staff to Enter into an AGREEMENT with PLANTE MORAN for Project Management Consulting, in the Amount of $277,300.00.

BACKGROUND: The City of Peoria released RFP# 52-17 seeking proposals from qualified Enterprise Resource Planning(ERP) Project Management Consultants to work hand in hand with the City's project team to manage the successful implementation of Tyler Technologies Munis. The selected consultant will act on behalf of the City of Peoria to help manage the project, resolve issues, remove roadblocks, and keep the implementation on track.

Council approved the replacement of OneSolution core computer information and financial systems with Tyler Technologies Munis software in December 2017. The City's current financial software is more than five years old and is need of updating to better utilize the technological advancements made within the Enterprise Resource Planning (ERP) software segment. The overall goal is to implement a new system that will improve service to the City's residents, businesses, customers and increase employee productivity.

The following criteria was used in the evaluation and selection of the vendor. Each criterion was assigned a maximum of ten points for a total of 110 points possible. Note that this is not in order of priority:

1. Vendor stability and market experience.
2. General knowledge of the ERP software industry and products.
3. Experience working with municipalities of similar demographics to the City of Peoria.
4. Experience with process reengineering in a municipal government environment.
5. Demonstrated knowledge of industry best practices.
6. Experience with all phases of ERP implementation including installation, customization, go-live and change management.
7. Project planning and approach.
8. Team organization and experience of individual team members.
9. Completeness of work plan.

10. Projected length of project.
11. Cost.

Company	Est Cost	Rater 1	Rater 2	Rater 3	Average	notes
Baecore	$655,000	102	68	71	80.3	
Berry Dunn	$594,000	102	92	88	94.0	
Chicago Advisors	$530,400	69	78	40	62.3	
Client First	$158,850	84	89	84	85.7	1 year only
Crowe Horwath	$596,400	102	93	67	87.3	
New York Global	$181/hr	73	45	65	61.0	incomplete
Plante Moran	**$277,000**	**101**	**104**	**98**	**101.0**	
Soft Resources	$293,260	100	101	72	91.0	
Sondhi Solutions	$432,000	82	89	91	87.3	

The selection of Plante Moran will help ensure a successful implementation of the Tyler Technologies Munis Enterprise software system.

FINANCIAL IMPACT: Funds will be taken from the 2018 CIP project number S18000 - Enterprise Software

NEIGHBORHOOD CONCERNS: N/A

IMPACT IF APPROVED: Plante Moran will assist staff in implementation of the Tyler Munis Enterprise software system

IMPACT IF DENIED: Staff will work directly with Tyler Technologies to implement the new enterprise software system

ALTERNATIVES: N/A

EEO CERTIFICATION NUMBER: In Process

WHICH OF THE GOALS IDENTIFIED IN THE COUNCIL'S 2014 - 2029 STRATEGIC PLAN DOES THIS RECOMMENDATION ADVANCE?

1. Financially Sound City Government, Effective City Organization

WHICH CRITICAL SUCCESS FACTOR(S) FROM THE COMPREHENSIVE PLAN DOES THIS RECOMMENDATION IMPLEMENT?

1. Invest in our infrastructure and transportation.
2. Have an efficient government.

DEPARTMENT: Information Systems